HEIMDAL™
SECURITY

DPD

CASE STUDY

2018

Company: DPD Group

Country: Slovakia

Year founded: 2002

Industry: Parcel Delivery and Third-Party Logistics

Number of employees: Unknown

Introduction

DPD is one of those enterprises that hardly needs an introduction. The parcel transport service has been active since the 1980s, operating under different names before rebranding itself as Dynamic Parcel Distribution (DPD) in 2008. Our client subsidiary, DPD Slovakia, is one of the company's most prolific European branches.

If you have ever sent a package or had one delivered to you, or if you have used third-party logistics before, then there is a high chance you have collaborated with DPD Slovakia already.

An established name in its industry, DPD Slovakia's professional values revolve around smart solutions and sustainability. Its focus on reducing the carbon footprint and streamlining deliveries in urban settings are what make it stand out among its competitors.

DPD Slovakia at a glance

DPD Slovakia is a European benchmark for the parcel delivery and logistics industry. Focusing on smart transport and eco-friendliness, it ensures the satisfaction of its client base by providing efficient and swift services.

Running customer data and assets every day and processing them accordingly is thus an important part of its job. This leaves no room for errors or guesstimates in DPD Slovakia's work, which is why it needs flawless cybersecurity as well.

The DPD Slovakia Security Challenge

Like many growing companies before it, DPD Slovakia has come to find that, the more an organization expands, the more challenging it becomes to manage cybersecurity. Regardless of the financial and human resources you invest, streamlining the process is not made possible purchasing expensive software or working overtime every day. Smart solutions are what facilitates progress and makes everyone task board lighter.

The security challenge we found in the DPD Slovakia environment was to implement security measures that patch the vulnerabilities in all endpoints with minimal effort but without creating new and complicated procedures. Cyberattacks against the company targeted its old and exposed software, so DPD Slovakia needed a dependable way to prevent this.

The Heimdal™ Security Solution

While exploring various options to make their IT network more secure and easier to manage for system administrators as well (especially regarding software updates), DPD Slovakia evaluated multiple solutions and finally settled on Heimdal™ Security's core offering of Thor Foresight Enterprise and its automatic software updater module X-Ploit Resilience.

> *By using Thor Foresight Enterprise's patching module, we've been able to save huge amounts of time in deploying the latest software patches in our company and make sure that the endpoints are not only kept up to date, but also safe from all these attacks that have targeted older versions of vulnerable software.*
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> *As soon as we received our testing credentials, we first deployed them on a small number of endpoints to make sure we had a test group we can focus on. After 2 weeks of testing we were certain that Heimdal was the product we were looking for and decided to deploy on more PCs.*
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> *The whole process was very simple and we did not even need to contact support for anything since everything went smoothly from start to finish.*

- Martin Konakovsky
DPD Slovakia IT Security Specialist

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