



HEIMDAL™
SECURITY



OPSWAT.
CERTIFIED

 **Capterra**
★★★★★ 4.5/5

2021
Computing
Security
Awards
WINNER

AV
comparatives


AWARDS 2021
* WINNER *

CLOUD DELIVERED SECURITY
SOLUTION OF THE YEAR


vb
100
VIRUS
virusblin.com

 Gartner
peerinsights.
★★★★★ 4.8/5

Heimdal™ Security Product Sheet

eXtended Detection & Response Powered SOC Service

Your security, skillfully managed by our renowned security experts.

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Heimdal XDR Powered SOC Improves the MDR and XDR Standards

Best of the Best in First-Rate Threat Discovery and Mitigation



Scalable, Customizable & Time Saving.

Heimdal XDR powered SOC is your scalable prebuilt Security Operations Center. Based on Heimdal's unique intelligent security stack, we have eliminated the need for time consuming and error prone implementations. Our unified solutions communicate using AI and ML out of the box, with no need for APIs.

Based on our flexible XDR capabilities and modular solutions, the Heimdal XDR powered SOC offers the freedom to customize your desired level of protection through more than 55 different combinations including our award-winning E-PDR.



The Newest Addition to Your Security Team

The Heimdal XDR powered SOC Teams act swiftly to address malicious incidents by blocking domains, quarantining malicious processes & e-mails, applying patches for critical vulnerabilities, as well as isolating infected machines. During and after an incident our teams report the findings, actions, and resolution. Furthermore, they provide actionable steps to prevent future attacks on the affected vectors.

Backed by a next-gen SOAR* platform the SOC teams are capable of proactively mitigate threats by automatically patching of critical vulnerabilities and repetitively monitoring and adjusting all security settings.

*SOAR: Security orchestration, automation, and response



Environment Security. Outsourcing Simplified.

The Heimdal XDR powered SOC teams take ownership of your Heimdal security setup, by proactively monitoring and adjusting your security level in response to new trends and exploits in the threat landscape, keeping you safe from Zero-Day attacks.

Through a structured mix of network and endpoint monitoring, behavioral analysis, Machine Learning tools, and threat intelligence, Heimdal tracks and addresses emerging threats that traditional solutions don't. Your user experience levels up, as you trade fragmented tools and data for a consolidated, cohesive approach to threat identification and response.

Hidden and complex threats are discovered faster, with more accurate investigation results to avoid downtime and loss of productivity.



What You Get with Heimdal XDR Powered SOC

Support Levels:

1

- ✓ Proactively adjusting security levels
- ✓ Real-time correlation against IOC/IOAs
- ✓ Processing alert events
- ✓ Reducing false positives

2

- ✓ Deep analysis of alert events
- ✓ Hunt for & identify new IOCs
- ✓ Uncover full impact on environment

3

- ✓ Isolate impacted endpoints
- ✓ Remove malware and clean infected machines
- ✓ Close vulnerabilities & attack vectors
- ✓ Report findings, actions and next step recommendations



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Expand Your Security Level with the Heimdal Suite

The Heimdal XDR powered SOC Service brings to the table an efficient threat detection, analysis, and response service empowering your incident response plan to be quick and effective.

The Service scales with Heimdal's modular product line-up, allowing you to add a response to every security risk.

Expand your security stack with more modules from the Heimdal Unified Suite and take advantage of further benefits like first rate threat hunting, e-mail security, vulnerability management or even ransomware encryption protection.

The XDR powered SOC teams monitor your Heimdal security stack 24/7/365 with the help of artificial intelligence lowering the amount of false-positives and avoiding alert fatigue.

Boost the Effectiveness of Your Cyber-Defenses

Level up your cyber defense with a proactive approach on monitoring, investigation and remediation featured in our Heimdal XDR powered SOC Service.



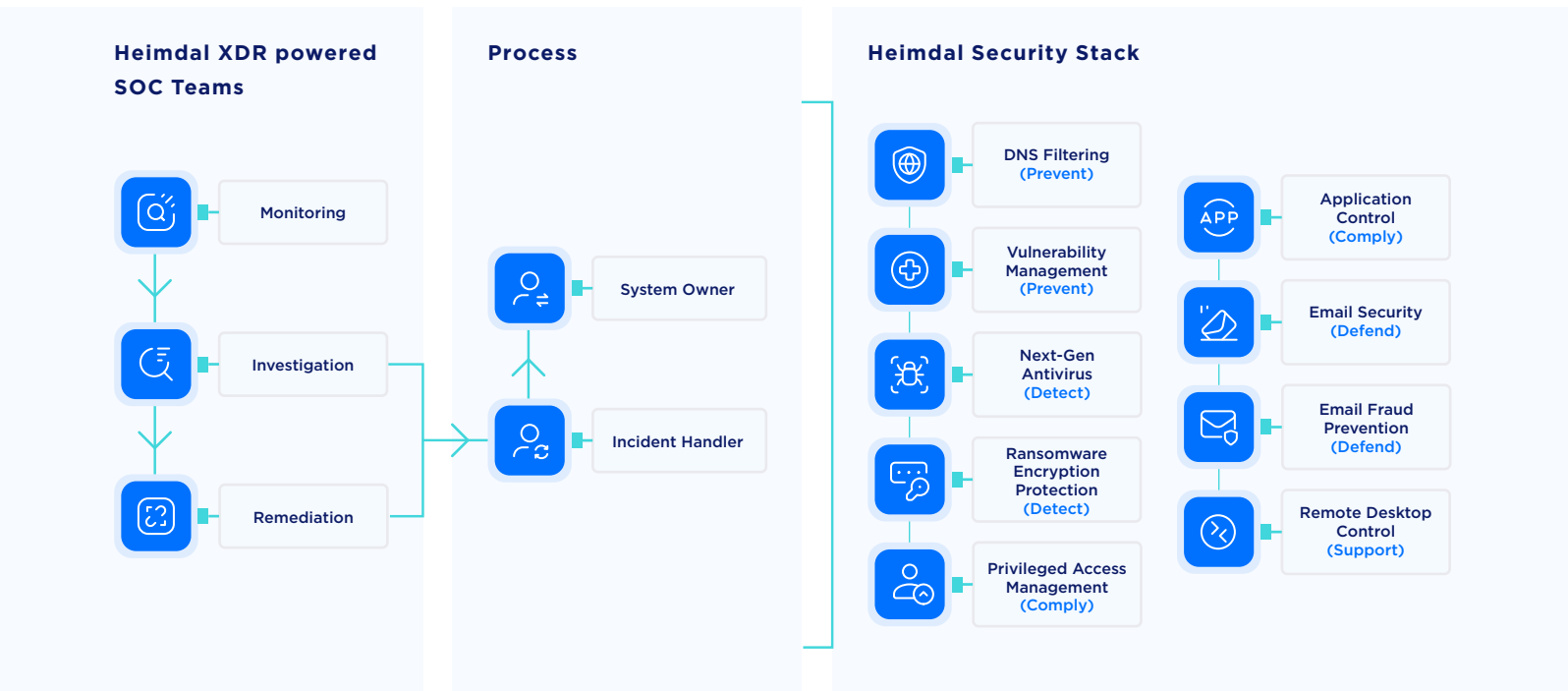
Expert Knowledge and Top-Notch Security at Your Fingertips

Get unparalleled security expertise, reliable threat intelligence, and automation to uplift your cybersecurity. We employ a rapid and decisive response to attacks and provide you with extended, systemized reports on potential risks, malwares, and vulnerabilities.

Heimdal's security professionals go through all sequences of events and continuously inspect users using rights escalations, privileges, app executions and we also proactively supervise your ingoing and outgoing emails. Our agents' ace in the hole is that they operate by playbooks aligned to the MITRE attack framework making sure you benefit from top-notch security.

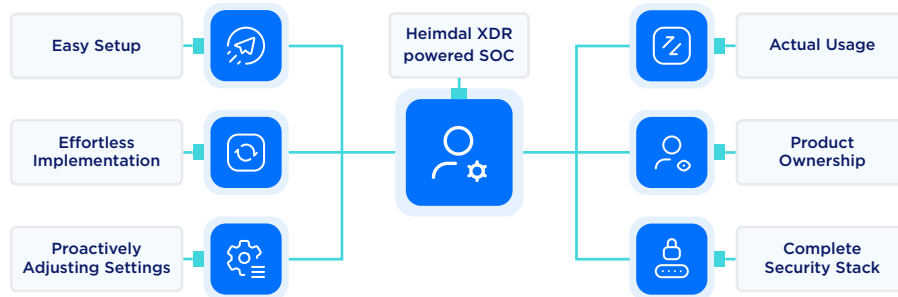
Built on Heimdal's Security Stack, XDR Powered SOC Service Provides You with a Reliable Process

The Heimdal XDR powered SOC Service is designed to work to your entire benefit, being built on top of Heimdal's Security stack, not on any third-party integration. The XDR powered SOC teams consist of humans who employ AI support to provide you with a seamless and reliable designated process.



Heimdal XDR Powered SOC Comes with an Extensive Spectrum of Benefits

- Effortless setup & implementation
- Say goodbye to complicated setup and enjoy actual usage
- Product ownership that triggers proactive settings adjustment
- A full security stack that enables to manage everything from our end





We Value Your Time

Benefit from continuous monitoring 24/7/365 and boost your productivity with less time spent on threat hunting. Especially if you lack your own incident response team, time is precious and with the XDR powered SOC Service, you can get straight to the conclusions and visibility that matters!

The Support Team Is Here for You

Contact your Heimdal's Technical Support Department to help you with:

 Technical Issues

 Bug Reports


 Questions

 Warranty Claims

 Feedback

How You Can Reach Us

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Or choose the easy path and go to our website directly [here](#), click on the **Support** button, then on the **Submit a request** button or click on the **Support button** from your **Heimdal Dashboard** to make a request.